

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation

January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

FOR	All Service Areas
P.S.C. NO.	12
Original	SHEET NO. 17
CANCELLING P.S.C. NO.	11
Original	SHEET NO. 17

1. APPLICABILITY

Applicable within all service areas served by Delta namely: Owingsville, Sharpsburg, Salt Lick, Midland, Bath County; Estill County; Camargo, Jeffersonville, Montgomery County; Frenchburg, Menifee County; Kingston Terrill, Berea, Madison County; Stanton, Clay City, Powell County; Garrard County; Annville, Jackson County; Beattyville, Lee County; North Middletown, Bourbon County; Nicholasville, Wilmore, Jessamine County; Clearfield, Farmers, Rowan County; Middlesboro, Pineville, Bell County; Barbourville, Knox County; Williamsburg, Corbin, Whitley County; London, Laurel County; Manchester, Burning Springs, Oneida, Clay County; Leslie County; Lexington, Fayette County; Fleming County; Clark County; Mt. Olivet, Robertson County; Sardis, Mason County; and environs of each.

2. COMMISSION'S RULES AND REGULATIONS

All gas service rendered by the Company shall be in accordance with the Administrative Regulations by which gas utilities are governed by the Public Service Commission of Kentucky and all amendments thereto and modifications thereof which may be made by the Commission.

3. COMPANY'S RULES AND REGULATIONS

In addition to the Rules and Regulations prescribed by the Public Service Commission, all gas service rendered shall also be in accordance with the Rules and Regulations adopted by the Company.

4. FILING OF RATES, RULES AND REGULATIONS

A copy of all schedules of rates, rules and regulations under which gas service is rendered is on file for the public's benefit with the Public Service Commission of Kentucky. A copy of such rates, rules and regulations, together with the law, rules and regulations of the Public Service Commission of Kentucky is available for public inspection in the principal office of the Company.

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

DATE OF ISSUE	November 8, 2010	DATE EFFECTIVE	October 21, 2010
ISSUED BY	Glenn R. Jennings	TITLE	Chairman of the Board
	<i>Glenn R. Jennings</i>		<i>Brent Kirtley</i>
	Name of Officer		President and CEO
Issued by authority of an Order of the Public Service Commission of KY in		DATED	10/22/2010
CASE NO.	2010-00116		PURSUANT TO ORDER KAR 1:011 SECTION 9 (1)

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation

January 4, 2022

FOR All Service Areas

P.S.C. NO. 12

Original SHEET NO. 18

CANCELLING P.S.C. NO. 11

Original SHEET NO. 18

**KENTUCKY PUBLIC
SERVICE COMMISSION**

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

5. NO EXCEPTIONS TO RULES AND REGULATIONS

No agent, representative or employee of the Company shall make any promise, agreement or representation not incorporated in or provided for by the Rules and Regulations of the Public Service Commission of Kentucky or of this Company and neither has any agent, representative or employee of the Company any right or power to amend, modify, alter or waive any of the said Rules and Regulations except as hereinafter provided.

6. RULES AND REGULATIONS MAY BE AMENDED

The Company reserves the right to amend or modify its Rules and Regulations or to adopt such additional Rules and Regulations as the Company deems necessary in the proper conduct of its business, subject to the filing with and acceptance of same by the Public Service Commission of Kentucky.

7. SUPERSEDE PREVIOUS RULES AND REGULATIONS

These Rules and Regulations replace and supersede all previous Rules and Regulations under which the Company has previously supplied gas service.

8. CUSTOMER CLASSIFICATIONS

Residential: Service to customers which consists of direct natural gas usage in a residential dwelling for space heating, air conditioning, cooking, water heating and other residential uses.

Small

Non-Residential Service to customers engaged primarily in the sale of goods or services including institutions and local and federal government agencies for uses other than those involving manufacturing or electric power generation with a meter no larger than an AL425.

Large

Non-Residential: Service to commercial and industrial customers including institutional, local and federal government agencies with a meter larger than an AL425.

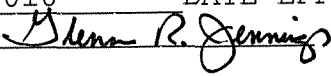
**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

DATE OF ISSUE November 8, 2010

DATE EFFECTIVE Oc 10

ISSUED BY Glenn R. Jennings



TITLE Ch Brant Kirtley the Board

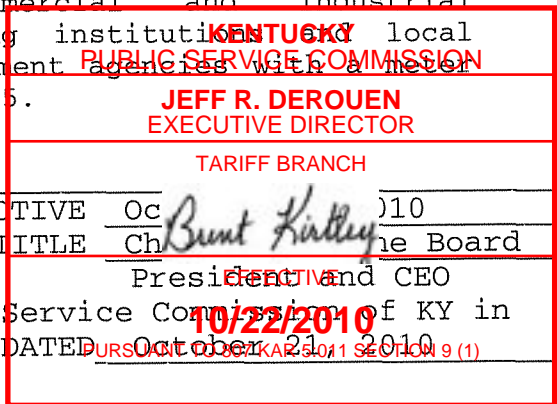
Name of Officer

President and CEO

Issued by authority of an Order of the Public Service Commission of KY in

CASE NO. 2010-00116

DATED 10/22/2010 PURSUANT TO KYRS 2010 KAR 001 SECTION 9 (1)



CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation

January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

FOR All Service Areas

P.S.C. NO. 12

Original SHEET NO. 19

CANCELLING P.S.C. NO. 11

Original SHEET NO. 19

9. APPLICATION FOR SERVICE

A written application or contract, properly executed, may be required before the Company is obligated to render gas service. The Company shall have the right to reject for valid reasons any such application or contract. All applications for service shall be made in the legal name of the party desiring the service.

Applications for service are not transferable and new occupants of premises will be required to make application for service before commencing the use of gas. Customers who have been receiving gas service shall notify the Company when discontinuance of service is desired and shall pay for all gas until such notice has been given in person, in writing or by telephone and final meter reading is made by the Company.

When a customer moves within the service area of the Company, the customer shall be billed out at the original location and billed in at the new location. Therefore, the customer may receive two bills for the month in which the move occurs.

In case the customer is not the owner of the premises, it shall be the customer's responsibility to obtain from the property owner or owners the necessary consent to install and maintain in, on or over said premises all such piping and other equipment as are required or necessary to install service line for supplying gas service to the customer whether the piping and equipment be the property of the customer or the Company.

10. REFUSAL OF SERVICE

The Company reserves the right to refuse or to defer full service to an applicant where the existing mains are inadequate to serve the applicant's requirements without adversely affecting the service to customers already connected and being served.

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

DATE OF ISSUE November 8, 2010

DATE EFFECTIVE October 21, 2010

ISSUED BY Glenn R. Jennings *Glenn R. Jennings*

TITLE Chairman of the Board
President and CEO

Issued by authority of an Order of the Public Service Commission of KY in

CASE NO. 2010-00116

DATED October 21, 2010
PURSUANT TO ORDER NO. 2010-00116 (9)

10/22/2010

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation

January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR All Service Areas

P.S.C. NO. 12

Original SHEET NO. 20

CANCELLING P.S.C. NO. 11

Original SHEET NO. 20

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

11. RENEWAL OF CONTRACT

If, upon the expiration of any service agreement or service contract for a specified term, the customer continues to use the service, the service agreement or service contract (unless otherwise provided therein) will be automatically renewed and extended for successive periods of one year each, subject to termination at the end of any year upon written notice by either party in advance of the expiration date in accordance with the terms set forth in the service agreement or service contract.

12. CUSTOMER'S LIABILITY

The customer shall assume all responsibility for the gas service in or on the customer's premises at and from the point of delivery of gas and for all the piping, appliances and equipment used in connection therewith which are not the property of the Company, and will protect and save the Company harmless from all claims for injury or damage to persons or property occurring on the customer's premises or at and from the point of delivery of gas occasioned by such gas or gas service and equipment, except where said injury or damage will be shown to have been caused solely by the gross negligence of the Company.

13. ACCESS TO PROPERTY

The Company shall at all reasonable hours have access to meters, service connections and other property owned by it and located on customer's premises for purposes of installation, maintenance, meter reading, operation or removal of its property at the time service is to be terminated. Any employee of the Company whose duties require the employee to enter the customer's premises shall wear a distinguishing uniform or other insignia, identifying the employee as an employee of the company, or carry a badge or other identification which will identify the employee as an employee of the Company, the same to be shown by the employee upon request.

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

DATE OF ISSUE November 8, 2010

DATE EFFECTIVE Oct 21 2010

ISSUED BY Glenn R. Jennings
Name of Officer

TITLE Chairman of Board
President and CEO

Issued by authority of an Order of the Public Service Commission of KY in

CASE NO. 2010-00116

DATED October 21, 2010
PURSUANT TO KY KAR 5.011 SECTION 9 (1)

10/22/2010

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR	All Service Areas
P.S.C. NO.	12
Original	SHEET NO. 21
CANCELLING P.S.C. NO.	11
Original	SHEET NO. 21

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

14. CONTINUOUS OR UNIFORM SERVICE

The Company will endeavor to supply gas continuously and without interruption. However, the Company shall not be responsible for damages or otherwise for failure to supply gas for any interruptions of the supply when such failure is without willful fault or neglect on its part.

The Company cannot and does not guarantee either a sufficient supply or an adequate or uniform pressure of the gas supplied and shall not be liable for any damage or loss resulting from inadequate or interrupted supply or from any pressure variations when such conditions are not due to willful fault or neglect on its part.

15. EXCLUSIVE SERVICE

Except in cases where the customer has a special contract with the Company for reserve or auxiliary service, no other fuel service shall be used by the customer on the same installation in conjunction with the Company's service connection, either by means of valves or any other connection.

The customer shall not sell the gas purchased from the Company to any other customer, company or person, and the customer shall not deliver gas purchased from the Company to any connection wherein said gas is to be used on premises not owned or controlled by the customer.

16. DEPOSITS

The Company may require a minimum cash deposit or other guaranty to secure payment of bills except from customers qualifying for service reconnection pursuant to 807 KAR 5:006, Section 15, Winter Hardship Reconnection. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, will be paid on all sums held on deposit. The interest will be applied as a credit to the customer's bill or will be paid to the customer on an annual basis. If the deposit is refunded or credited to the customer's bill prior to the deposit anniversary date, interest will be paid or credited to the customer's bill on a pro-rata basis.

**KENTUCKY
PUBLIC SERVICE COMMISSION**
JEFF R. DEBOEN
EXECUTIVE DIRECTOR
TARIFF BRANCH

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE October 2010
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman Board
Name of Officer President and CEO
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED **10/22/2010**
PURSUANT TO 807 KAR 5:014 SECTION 9 (1)

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation
January 4, 2022

FOR	All Service Areas
P.S.C. NO.	12
Original	SHEET NO. 22
CANCELLING P.S.C. NO.	11
Original	SHEET NO. 22

KENTUCKY PUBLIC SERVICE COMMISSION

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

interest is not paid to the customer or credited to the customer's bill annually, interest will be computed by a method which will result in an amount not less than that obtained by using the middle course method between simple and compound interest in compliance with the Commission Order dated October 31, 1989 in Case No. 89-057. Interest on deposits computed in this manner will accrue until paid to the customer or credited to the customer's bill.

The deposit may be waived upon a customer's showing of satisfactory credit or payment history. Required deposits will be credited to the customer's bill between twelve and fifteen months after the month of deposit if the customer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. Upon termination of service, the deposit and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria may be considered:

- (1) Previous payment history with the Company. If the customer has no previous history with the Company, statements from other regulated public utilities may be presented by the customer as evidence of good credit.
- (2) Length of time the customer has resided or been located in the area.
- (3) Whether the customer owns the property where service is to be rendered.
- (4) Whether another customer with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than eighteen months the deposit will be recalculated at the customer's request based on the customer's actual usage for the past twelve months.

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN
 EXECUTIVE DIRECTOR

TARIFF BRANCH

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE Oct 10, 2010
 ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman, Board
 Name of Officer President and CEO

Issued by authority of an Order of the Public Service Commission of KY in
 CASE NO. 2010-00116 DATED **10/22/2010**
 PURSUANT TO 307 KAR 5:014 SECTION 9 (1)

DATE OF ISSUE	November 8, 2010	DATE EFFECTIVE	Oct 10, 2010
ISSUED BY	Glenn R. Jennings <i>Glenn R. Jennings</i>	TITLE	Chairman, Board
	Name of Officer		President and CEO
Issued by authority of an Order of the Public Service Commission of KY in			
CASE NO.	2010-00116	DATED	10/22/2010

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation

January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

FOR	All Service Areas
P.S.C. NO.	12
Original	SHEET NO. 23
CANCELLING P.S.C. NO.	11
Original	SHEET NO. 23

deposit on account differs from the recalculated amount by more than \$10.00 for a residential customer or 10 percent for a non-residential customer, the Company may collect any underpayment and refunds, if any, will be credited to the customer's next utility bill. No refund will be made if the customer's bill is delinquent at the time of recalculation.

Once each year, a billing insert will be included with the bill advising the customer of the right to request a deposit recalculation.

Residential and small non-residential customers with meters up through AL425 will pay equal deposits in the amount of \$95.00. This amount shall not exceed 2/12ths of the average annual bill.

Large non-residential customer's deposits shall be based upon actual usage of the customer at the same or similar premises for the most recent twelve month period if such information is available. If usage information is not available, the deposit will be based on the average bills of similar customers and premises in the system. The deposit amount shall not exceed 2/12ths of the customer's actual or estimated annual bill.

17. MONTHLY CUSTOMER CHARGE

A monthly customer charge shall be rendered against every meter installed unless service is discontinued in one customer's name and is not to be re-served at the location.

Special permission may be obtained from the local distribution supervisor for waiving of the monthly customer charge only when initial service is being rendered and no gas except test gas has been passed by the meter.

A full monthly customer charge will be rendered whenever service has been used for more than fifteen (15) days of a billing month, even if the consumption of the customer is zero (0).

If service is used less than fifteen (15) days in a given billing month and any consumption is recorded, the normal billing procedure shall apply.

**KENTUCKY
PUBLIC SERVICE COMMISSION**
JEFF R. DEROUEN
EXECUTIVE DIRECTOR
TARIFF BRANCH

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE October 21, 2010
 ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman *Brent Kirtley* Board
 Name of Officer Glenn R. Jennings President and CEO
 Issued by authority of an Order of the Public Service Commission of KY in
 CASE NO. 2010-00116 DATED October 21, 2010
 PURSUANT TO 307 KAR 5:014 SECTION 9 (1)

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

CANCELLED

January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

18. MONTHLY BILLS

Bills for gas service will be rendered monthly unless otherwise specified. The term "month" for billing purposes shall mean the period between any two consecutive readings of the meter by the Company, such reading to be taken as near as practicable approximately every thirty (30) days.

Bills are due upon rendition and payable within a period not exceeding ten (10) days after the date of mailing.

Service shall be subject to being discontinued for non-payment of bills after the customer has been given at least ten (10) days written notice separate from the original bill and not before twenty seven (27) days from the mailing date of the original bill.

The Company may not terminate service to a customer if a medical certificate is presented or if a Certificate of Need from the Cabinet for Human Resources is presented in accordance with 807 KAR 5:006, Section 14 (2)(c) and (3).

Failure to receive a bill does not exempt a customer from these provisions.

When the Company is unable to read the meter after a reasonable effort, or where the meter fails to operate, the customer will be billed on an estimated basis and the billing adjusted as necessary.

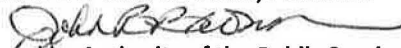
The Company's billing form includes dates served; number of days in period; previous and present meter reading; Mcf usage; net amount due for service rendered; taxes, if applicable; adjustments, if any; special charges; total amount due; account number; billing date; due date; and service address.

(T)

19. BUDGET PAYMENT PLAN

The Company has a budget payment plan available for its residential and small non-residential customers whereby a customer may elect to pay a monthly amount for the budget year in lieu of monthly billings for actual usage. The monthly budget

DATE OF ISSUE: October 27, 2020
DATE EFFECTIVE: January 31, 2021
ISSUED BY: John B. Brown, President


Issued by Authority of the Public Service Commission of KY in
Case No. _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Linda C. Bridwell
Executive Director



EFFECTIVE

1/31/2021

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation

January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR All Service Areas

P.S.C. NO. 12

Original SHEET NO. 25

CANCELLING P.S.C. NO. 11

Original SHEET NO. 25

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

payment will be determined by the Company based, under normal circumstances, on a minimum of one-twelfth of the estimated annual usage, subject to review and adjustment during the budget year. The normal budget year is the 12 months from August through July, with any amounts to be settled being rolled into the subsequent budget year.

The customer's account may be adjusted through a series of levelized adjustments on a monthly basis if usage or changes in rates indicate that the account will not be current upon payment of the last budget amount.

To be accepted as a budget customer, the account balance must be paid in total before the customer is put on a budget payment plan. It is understood that this budget payment plan will continue until the customer notifies the Company in writing or by telephone to discontinue the plan or if the customer fails to pay bills as rendered under the budget payment plan. The Company reserves the right to revoke the plan and restore the customer to regular billing and require immediate payment of any deficiency.

Failure to receive a bill in no way exempts the customer from the provisions of these terms and conditions.

20. LOCAL FRANCHISE FEE OR TAX

There shall be added to the customer's bill, as a separate item, an amount equal to the proportionate part of any license, occupation, franchise or other similar fee or tax now or hereafter agreed to or imposed upon the Company by local taxing authorities, whether imposed by ordinance, franchise or otherwise, and which fee or tax is based upon a percentage of the gross receipts, net receipts, or revenues of the Company. Such amount shall be added exclusively to bills of customers receiving service within the territorial limits of the authority imposing the fee or tax. Where more than one such fee or tax is imposed, each of the charges or taxes applicable to each customer shall be added to the customer's bill as separately identified items.

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

DATE OF ISSUE November 8, 2010

DATE EFFECTIVE Oct 2010

ISSUED BY Glenn R. Jennings
Name of Officer

TITLE Chairman Board
President and CEO

Issued by authority of an Order of the Public Service Commission of KY in

CASE NO. 2010-00116

DATED October 21, 2010

PURSUANT TO 307 KAR 5:014 SECTION 9 (1)

10/22/2010

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation
January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR All Service Areas
P.S.C. NO. 12
Original SHEET NO. 26
CANCELLING P.S.C. NO. 11
Original SHEET NO. 26

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

21. COMPANY-OWNED SERVICE LINES

The Company will install, own, operate and maintain the service line at the premises of residential and commercial customers, if such premises are not connected to a Company main by a service line. With respect to residential and commercial customers that occupy premises already connected to a Company main by a service line, the Company shall be responsible for operating and maintaining the customer service line and when the Company determines that replacement of such customer service line is necessary the Company shall be responsible for installing the service line and shall thereafter own the service line.

Any customer accepting gas service under this section shall be deemed to have granted the Company an easement across his property for such service. No service line shall be installed across private property other than the premises of the building to be supplied with gas; except after special investigation and approval by the Company.

When the length of the service pipe required between the property line and the meter is 100 feet or less, the Company will assess no charge for the service pipe installation.

When the length of required service pipe exceeds 100 feet, the Company may require the applicant to contribute toward the cost of the service line installation an amount equal to the estimated cost per foot for each lineal foot of service beyond 100 feet. Contributions by customers toward the Company's cost of furnishing and installing service lines in accordance with this section are non-refundable.

In the event that the Company is required to undertake any excavation on a customer's property in connection with the installation, repair, maintenance or replacement of a service line, the Company shall make reasonable efforts to restore the property to its original condition pursuant to generally accepted utility standards for such construction operations.

**KENTUCKY
PUBLIC SERVICE COMMISSION**

**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**

TARIFF BRANCH

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE Oct. 10, 2010
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman *Brent Kirtley* Board
Name of Officer President *CEO*
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED October 10, 2010
PURSUANT TO 307 KAR 5.012 SECTION 9 (1)

EFFECTIVE

10/22/2010

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation
January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR All Service Areas

P.S.C. NO.	12	SHEET NO.	27
Original			
CANCELLING P.S.C. NO.	11	SHEET NO.	27
Original			

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

22. COMPANY'S EQUIPMENT AND INSTALLATION

The Company shall furnish, install and maintain at its expense the necessary service connection. The location of this service connection will be made at the discretion and judgment of the Company.

The Company will furnish, install and maintain at its expense the necessary meter, meter stand (including meter riser), regulator and connections which will be located at or near the main service connection, property line or near the building, at the discretion or judgment of the Company. Suitable site or location for the meter, meter stand, (including meter riser), regulator and connections shall be provided by the customer and the title to this equipment shall remain in the Company with the right to install, operate, maintain and remove same and no charge shall be made by the customer for use of the premises as occupied or used.

23. PROTECTION OF COMPANY'S PROPERTY

All meters, piping and other appliances and equipment furnished by and at the expense of the Company, which may at any time be in or on the customer's premises shall, unless otherwise expressly provided herein, be and remain the property of the Company and the customer shall protect such property from loss or damage and no one who is not an agent of the Company shall be permitted to remove such property or to tamper with or damage same.

24. CUSTOMER'S EQUIPMENT AND INSTALLATION

The customers shall furnish, install and maintain at their expense the necessary housepiping, connections and appliances and same shall be installed in accordance with the requirements and specifications of "INSTALLATION OF GAS PIPING AND GAS EQUIPMENT" as compiled and approved by the American National Standards Institute, the National Board of Fire Underwriters, The American Gas Association and other similar bodies, which is now contained in the National Fuel Gas Code (ANSI Z 223.1-1980) and any revisions thereof which are herewith incorporated by reference as a part of the Company's Rules and Regulations where applicable and when not in conflict with the requirements of the local authorities.

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

DATE OF ISSUE	November 8, 2010	DATE EFFECTIVE	October 2010
ISSUED BY	Glenn R. Jennings <i>Glenn R. Jennings</i>	TITLE	Chairman and CEO
	Name of Officer		President and CEO
Issued by authority of an Order of the Public Service Commission of KY in		DATED	October 21, 2010
CASE NO.	2010-00116		

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation

January 4, 2022

FOR All Service Areas

P.S.C. NO. 12

Original SHEET NO. 28

CANCELLING P.S.C. NO. 11

Original SHEET NO. 28

**KENTUCKY PUBLIC
SERVICE COMMISSION**

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

All appliances must be approved by a standard testing laboratory or agency and installed in accordance with the manufacturer and/or NFPA 54 guidelines.

Suitable pressure regulators shall be installed by, or at the expense of, the customer on all heating appliances and special equipment which have an hourly input of 50,000 BTU or higher; pressure regulators shall also be installed on all appliances with lower inputs where provided or recommended by the manufacturer or where necessary, at the discretion of the Company, to provide better and safer gas utilization and service.

All of the customer's piping, connections and appliances shall be suitable for the purposes thereof and shall be maintained by the customer at his expense at all times in a good, safe and serviceable condition.

The Company shall inspect the condition of the meter and service connections before making service connections to a new customer pursuant to 807 KAR 5:006, Section 13(3). The Company shall not assume any responsibility and shall not be held liable in any way for the making of any periodic inspection of the customer's piping, connections or appliances or for the customer's failure to properly and safely install, operate and maintain same.

25. NOTICE OF ESCAPING GAS OR UNSAFE CONDITIONS

Immediate notice must be given by the customer to the office or employees of the Company if any escaping gas or unsafe conditions are detected or any defects or improper installations are discovered in the piping and equipment of either the Company or the customer which are on the customer's premises.

No flames or lights are to be taken near any escape of gas and the gas must be shut off at the meter cock or valve until hazard is eliminated and the gas service is not to be turned on again except by a Company employee.

The Company will not be responsible or assume any liability for any injury, loss or damage which may arise or negligence of the customer or his agents or representatives.

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN
EXECUTIVE DIRECTOR
TARIFF BRANCH

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE Oct 21, 2010
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman Board
Name of Officer President and CEO
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED October 21, 2010
PURSUANT TO 807 KAR 5:014 SECTION 9 (1)

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation

January 4, 2022

KENTUCKY PUBLIC SERVICE COMMISSION

FOR	All Service Areas
P.S.C. NO.	12
Original	SHEET NO. 29
CANCELLING P.S.C. NO.	11
Original	SHEET NO. 29

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

26. TURNING OFF GAS SERVICE AND RESTORING SAME

The gas service may be turned off at the meter when justified by the customer or his agent or any constituted authorities but no person, unless in the employ of the Company or having permission from the Company, shall turn the gas on or restore service.

27. CHARACTER OF SERVICE

In accordance with 807 KAR 5:022, Section 16, the Company will normally supply natural gas having a heating value of approximately one thousand seventy (1,070) BTU per cubic foot and a specific gravity of approximately sixty-two hundredths (0.62). However, when necessary to supplement the supply of natural gas, the Company reserves the right, at its discretion, to supply an interchangeable mixture of vaporized liquified petroleum gas and air or a combination of same with natural gas.

28. MEASUREMENT BASE

The Company, in accordance with 807 KAR 5:022, Section 8, utilizes an appropriate measurement base in all service areas. The rates of the Company are based upon gas delivered to the customer on a basis of four (4) ounces per square inch above an assumed atmospheric pressure of fourteen and four-tenths (14.4) pounds per square inch or fourteen and sixty-five hundredths (14.65) pounds per square inch absolute pressure at an assumed temperature of sixty (60) degrees Fahrenheit; provided, however, the Company reserves the right to correct as necessary the actual temperatures to sixty (60) degrees Fahrenheit basis in the cases of large volume industrial customers.

All gas measured at pressures higher than standard pressure for low pressure distribution systems shall be corrected to a pressure base of fourteen and sixty-five hundredths (14.65) pounds per square inch absolute.

29. GAS MEASUREMENT

The gas consumed shall be measured by a meter or device to be installed by the Company upon the customer's premises at a point

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEBOEN
 EXECUTIVE DIRECTOR

TARIFF BRANCH

DATE OF ISSUE	November 8, 2010	DATE EFFECTIVE	October 10, 2010
ISSUED BY	Glenn R. Jennings <i>Glenn R. Jennings</i>	TITLE	Chairman of the Board
	Name of Officer		President and CEO
Issued by authority of an Order of the Public Service Commission of KY in		DATED	October 21, 2010
CASE NO.	2010-00116		PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEBOEN
 EXECUTIVE DIRECTOR
 TARIFF BRANCH
Brent Kirtley
 Chairman of the Board
 President and CEO
10/22/2010
 DATED October 21, 2010
 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation

January 4, 2022

FOR All Service Areas

P.S.C. NO. 12

Original SHEET NO. 30

CANCELLING P.S.C. NO. 11

Original SHEET NO. 30

**KENTUCKY PUBLIC
SERVICE COMMISSION**

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

most accessible or convenient for the Company and all bills shall be calculated upon the registration of said meter or meters except as hereinafter provided. If more than one meter is installed for the same or different classes of service at different locations on the customer's premises, each meter shall be considered separately in calculating the amount of any bills, except in those cases where the Company elects to install dual metering facilities in order to assure accurate measurement of all gas consumed. Meter readings may be combined and one bill rendered under these conditions. Meters include all measuring instruments and equipment.

All residences, commercial buildings or other occupied buildings shall have separate meters even if under the same roof, except in cases of multi-occupants under the same roof with a common entrance or within an enclosure or mobile home park where it is unreasonable or uneconomical to measure each unit separately.

When customers are served from high pressure lines, the meters, regulators and safety devices shall be located as near to the Company's main as is practicable.

30. METERING

Unless otherwise specified, a residential, commercial or industrial consumer shall be interpreted to mean a customer served through an individual meter.

A multiple unit dwelling shall be interpreted to mean two or more consumers or dwelling units, such as apartments, trailers or mobile homes within a trailer park.

A master meter shall be interpreted to mean one meter servicing a trailer or mobile home park or a multiple unit dwelling; the Company reserves the right to charge a minimum monthly rate per mobile home or trailer or individual consumer within a multiple unit dwelling served through a master meter.

Any time a master meter is used for rendering services, the Company shall require the execution of a service agreement in writing, which agreement, among other things, shall specify the number of customers served through such master meter.

**KENTUCKY
PUBLIC SERVICE COMMISSION**

JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE Oct 10
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE *Brent Kirtley* Board
Name of Officer President and CEO

Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED **10/22/2010**
PURSUANT TO KYR 2011 SECTION 9 (1)

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE Oct 10
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE *Brent Kirtley* Board
Name of Officer President and CEO
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED **10/22/2010**
PURSUANT TO KYR 2011 SECTION 9 (1)

DELTA NATURAL GAS COMPANY, INC.
Name of Issuing Corporation

FOR All Service Areas
P.S.C. NO. 12
Original SHEET NO. 31
CANCELLING P.S.C. NO. 11
Original SHEET NO. 31

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

31. POINT OF DELIVERY OF GAS

The point of delivery of gas supplied by the Company shall be at the point where the gas passes from outlet of the meter to customer's yard line or house piping.

32. MCF

"Mcf" is defined as 1,000 cubic feet at the measurement base.

33. CCF

"Ccf" is defined as 100 cubic feet at the measurement base.

34. DTH

"Dth" is defined as 1,000,000 BTUs.

35. DELTA

"Delta" or "the Company" shall mean Delta Natural Gas Company, Inc.

36. CUSTOMER'S DISCONTINUANCE OF SERVICE

Reference 807 KAR 5:006, Section 12.

37. COMPANY'S DISCONTINUANCE OF SERVICE FOR CAUSE

Reference 807 KAR 5:006, Section 14.

38. SPECIAL RULES AND CUSTOMERS SERVED FROM TRANSMISSION MAINS AND GATHERING MAINS

Applicability - These special rules for customers served from transmission mains and gathering mains shall be applicable to the Company's service area set forth in the Company's rules and regulations as filed with and approved by the Public Service Commission.

Transmission Mains - In addition to the standard Rules and Regulations as applicable to 807 KAR 5:022, Section 7, the following special Rules and Regulations shall apply to all customers served directly from the high pressure transmission mains.

All meters, regulators, equipment and connections necessary to serve the customer from high pressure transmission line shall be

CANCELLED
January 4, 2022
KENTUCKY PUBLIC SERVICE COMMISSION

KENTUCKY PUBLIC SERVICE COMMISSION
JEFF R. DEROUEN
EXECUTIVE DIRECTOR
TARIFF BRANCH
Brent Kirtley
President and CEO
10/22/2010
October 21, 2010
PURSUANT TO 807 KAR 5:014 SECTION 9 (1)

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE October 21, 2010
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman Board
Name of Officer
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED October 21, 2010

CANCELLED

DELTA NATURAL GAS COMPANY, INC.
Name of Issuing Corporation
January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR All Service Areas
P.S.C. NO. 12
Original SHEET NO. 32
CANCELLING P.S.C. NO. 11
Original SHEET NO. 32

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

installed on the customer's premises at or as near the transmission line as is practicable.

Suitable site or location for the equipment owned by the Company or the owner of the line shall be provided and furnished by the customer without any expense to the Company. The Company shall have the right of ingress, egress and regress to and from this location at any time without any expense or charges from the customer.

The customers' yard line extending from the outlet of the meter shall be installed and maintained by the customers at their expense.

The customer shall notify the Company promptly of any leaks in the transmission line or equipment, also, of any hazards or damages to same.

Gathering Lines - The following sections of 807 KAR 5:022 shall not apply to natural gas service to the Company's customers being served pursuant to KRS 278.485 or other retail customers being provided natural gas service directly from transmission or gathering lines:

- ❖ Section 9, subsections 2(b) through (f), subsections (16) and (17);
- ❖ Section 13, subsections (14), (15) and (16);
- ❖ Section 14, subsection (22);
- ❖ Section 15; and
- ❖ Section 16.

The Company shall make all reasonable efforts to prevent interruptions of service and if interruptions occur, shall endeavor to reestablish service with the shortest possible delay consistent with the safety of its consumers and the general public. Planned interruptions shall always be preceded by adequate notice to all affected customers.

The Company shall provide service to gathering line customers pursuant to 807 KAR 5:026. Customers requesting **KENTUCKY PUBLIC SERVICE COMMISSION** from a gathering line shall complete Form 910 "Application for Service on Gathering System." Prospective gathering line customers shall

JEFF R. DEBOEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE Oct 10
 ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman of the Board
 Name of Officer President and CEO
 Issued by authority of an Order of the Public Service Commission of KY in
 CASE NO. 2010-00116 DATED **10/22/2010**
 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CANCELLED

DELTA NATURAL GAS COMPANY, INC.

Name of Issuing Corporation
January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

FOR All Service Areas
P.S.C. NO. 12
 Original SHEET NO. 33
CANCELLING P.S.C. NO. 11
 Original SHEET NO. 33

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

be advised (1) of the possibility of service interruptions due to the unprocessed nature of the gas, and (2) that upon the discontinuance of the gathering of gas through the gathering line or low flowing pressures resulting from the depletion of the wells feeding that gathering line or other reasons affecting pressure and/or volumes of gas, service is subject to interruption or discontinuance.

39. SPECIAL PROVISIONS - LARGE VOLUME CUSTOMERS

Industrial, commercial or other customers using large volumes of gas on a varying basis shall install and maintain at their expense adequate piping and suitable regulating and control equipment to provide reasonable and practical limitation of intermittence or fluctuation in the pressure, volume or flow of gas and shall so regulate and control their operations and the use of gas hereunder so as not to interfere with gas service being furnished to them or to any other customers or with the proper and accurate metering of gas at their existing location or any other location.

40. MONITORING OF CUSTOMER USAGE

The Company monitors each customer's usage on a monthly basis in order to detect unusual deviations in individual customer consumption. Prior to each monthly billing, the Company compares the customer's current consumption with prior usage. Should an unusual deviation in the customer's consumption be found, the Company makes a reasonable attempt to determine the reason for the unusual deviation including re-reading the meter and testing the meter if required.

If the cause for usage deviation cannot be determined from analysis of the customer's meter reading and billing records the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume or known leaks in the customer's service line.

**KENTUCKY
PUBLIC SERVICE COMMISSION**
**JEFF R. DEROUEN
EXECUTIVE DIRECTOR**
TARIFF BRANCH
President and CEO
10/22/2010
PURSUANT TO 707 KAR 5:014 SECTION 9 (1)

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE October 21, 2010
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman *Brent Kirtley* Board
Name of Officer President and CEO
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED October 21, 2010

DELTA NATURAL GAS COMPANY, INC.
Name of Issuing Corporation

FOR All Service Areas
P.S.C. NO. 12
Original SHEET NO. 34
CANCELLING P.S.C. NO. 11
Original SHEET NO. 34

CLASSIFICATION OF SERVICE
RULES AND REGULATIONS

The Company will notify the customer of the investigation, its findings and any refunds or backbilling in accordance with 807 KAR 5:006, Section 10 (4) and (5).

41. DISTRIBUTION MAIN EXTENSIONS

The Company will make extensions from its existing distribution mains in all of its service areas in accordance with 807 KAR 5:022, Section 9.

All extensions will be made dependent on the economic feasibility of the extension. Title to all extensions shall be and remain with the Company. In the event a deposit is placed with the Company, the amount of the refund shall not exceed the original deposit.

Nothing contained herein shall be construed as to prohibit the Company from making at its expense greater extensions to its distribution mains or the granting of more favorable terms than herein prescribed, should its judgment so dictate, provided like extensions are made for other customers or subscribers under similar conditions.

CANCELLED

January 4, 2022

**KENTUCKY PUBLIC
SERVICE COMMISSION**

**KENTUCKY
PUBLIC SERVICE COMMISSION**
JEFF R. DEROUEN
EXECUTIVE DIRECTOR

TARIFF BRANCH

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE Oct 21, 2010
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman Board
Name of Officer *Brent Kirtley* President and CEO
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED **10/22/2010**
PURSUANT TO 807 KAR 5:014 SECTION 9 (1)

DATE OF ISSUE November 8, 2010 DATE EFFECTIVE Oct 21, 2010
ISSUED BY Glenn R. Jennings *Glenn R. Jennings* TITLE Chairman Board
Name of Officer *Brent Kirtley* President and CEO
Issued by authority of an Order of the Public Service Commission of KY in
CASE NO. 2010-00116 DATED **10/22/2010**
PURSUANT TO 807 KAR 5:014 SECTION 9 (1)